

Parent Helper Agreement

Dear Parent Helper,

Thank you for choosing to spend the day with your child's group. We hope you have a wonderful visit. Your role is very important to the success of your visit to the aquarium. Here are some reminders of your role and responsibilities.

As a parent helper you agree to:

- Stay with the students that are assigned to you at all times – even when they are in the playground. You should have a maximum of 10 students to take care of.
- Move around the aquarium in your group spending about 5 – 10 mins at each area. Try not to merge with other groups as this may cause congestion and overcrowding in areas.
- Be sure you understand the itinerary of the day. You should know where to start, where you are meeting for lunch, where the toilets are, presentation times and time of departure.
- You should have a name badge that is visible at all times for both students and aquarium staff.
- Help the students discover inside the aquarium by asking them questions like “What do you see?” or “why do you think that animal is acting that way?”
- Show by example how to behave and interact with the animals inside the aquarium.
- Make sure your students are behaving appropriately and make sure they do not run, yell or climb on exhibits.
- Please make sure students do not use exhibits to write on or complete and worksheets
- You must not allow your group to enter the gift shop. When exiting you can do so via the emergency exit doors in the Sea Horse Kingdom.
- Eating inside the café is only for students who are purchasing food and beverage items from the café. If not, then you may eat your lunch on the public benches that are throughout the centre but you are not to crowd or block walkways.

The above policies have been carefully compiled to ensure the happiness and welfare of both school groups and the general public. Failure to comply may result in individuals or groups being asked to leave the attraction.

Parent Helper Signature

Date
